



NEW HEIGHTS
DENTAL *& Braces*

A W E L L N E S S C E N T E R

Our top priority has and always will be your safety which is why we've employed stringent cleaning and Safety practices to support the health and wellness of our patients and team members. While we continue to follow our standard disinfection and sterilization protocols, we have reinforced our protocols to ease our patient's minds during these uncertain times. We are utilizing hospital grade disinfectants, implementing physical-distancing measures, limiting the number of patients in the clinic at a time, modifying check in & check out procedures, and equipping our team with additional personal protective equipment K N95 masks, disposable gowns, & face shields.

Everything You Need to Know

- A hospital grade disinfectant is being sprayed on every surface to kill viruses on contact.
- Plexiglas® has been installed at check in areas to minimize interactions.
- We've added a new employee to our team with the primary responsibility of disinfecting commonly used areas continuously throughout the day.
- Hand sanitizers are available for use throughout your visit.
- We have aligned our enhanced protocols with guidance from the Centers for Disease Control and Prevention and the American Dental Association.

Everything You Need to Do

- We ask that you do not bring anyone with you to your appointment.
- It is highly encouraged to bring your own hand sanitizer and mask. It is best to keep your mask on until you have been seated in your designated treatment room.
- Please arrive to the office earlier to than your appointment to accommodate our new check-in processes
- Please remain in your vehicle and call our office to let us know that you have arrived. A team member will meet you in the parking lot to ask pre-screening questions and to take your vitals.
- Once you are in the office, we will direct you to the hand washing station to wash your hands and rinse with a pre-procedural mouth rinse prior to beginning treatment.
- In the case that you are sick or experiencing COVID-19 symptoms, do not come to your appointment. Instead, kindly call our office to reschedule.





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